

6. Attach copies of any media coverage related to your initiative.

- *Will forward upon final completion of all work*

7. Attach pictures (if applicable) of any related activities or projects.

- *Will forward upon final completion of all work*

Section Two - Financial Information

Please provide final budget information in the format below:

Expenditures	AMOUNT	IN KIND RESOURCES		MEASURING UP FUND
		Amount	Source	Amount
Research, planning, and consultation. Create plan for Municipal Hall Accessibility Improvements, approved by Public Works/Parks Committee	-	3000	Staff time- VoP	-
Install underground electrical for safety lighting and intercom. Landscape irrigation installed at same time.	9500	500	Staff time & labour - VoP	5000
Resurface front approach, removing step-down. Install curb on raised pathways for wheelchair safety. Add a larger landing area at base of stairs to permit wheelchair/stroller/scooter maneuverability. Add side approach walkway to allow flow of access to white building office next door.	5000	5000	Staff time & Labour- VoP	5000
Universal signage on accessible public washroom (white building)	50	-		-
Pull out stairs and widen porch at top	1000	1500	Staff time & Labour- VoP	-
Improvements to front steps, including side railings, centre railing, refurbishing and extended supports. Steps marked with colour change. Contracted to Wide Open Welding.	3000	-		3000
Walkway safety lighting	1200	500	Staff time & labour - VoP	1000
Install Intercom for those uncomfortable with the stairs, and easy to read signage.	1000	-		1000
Improvements to parking area, including pavement repair, line painting and signage	1500	2000	Staff time & labour- VoP	-
Set up white building office as necessary so as capable of providing same services as main office.	-	500	Staff time, labour and misc.- VoP	-
Provide information to staff about welcoming all persons and learning to ask people how they would like to be helped.	-	250	Staff time, labour and misc.- VoP	-
Create page on municipal website dedicated to accessibility. Link to Measuring Up.	-	75	Staff time - VoP	-
Make the Measuring up guide available at the front desk, Pemberton Library, Health Centre, etc.	-	50	Staff time - VoP	-
Complete a community assessment based on the Measuring Up framework.	-	500	Committee time	
Landscape front area: raised rockwork beds, soil improvements, plants, bench and ongoing maintenance.	5000	3000	Staff time & labour- VoP Community volunteers	-
Plaque acknowledging the contributions of Measuring Up	200	-		-
Incorporate accessibility next steps in 2009 Strategic Plan		500	Staff and Council time - VoP	-
Totals:	\$27,450	\$17,875		\$ 15,000

Section Three - Measuring Up Guide

1) Attach a summary of any comments, thoughts or suggestions you have for changes to the Measuring Up Guide. Please be specific. (1-page maximum)

- None

2) Did you develop additional tools to support your use of the Measuring Up Guide?

Yes (please complete this section) No (please skip to Section Five)

Attach copies of these tools along with comments about why and how these tools were developed. (1-page maximum)

Section Five - Report Declaration

I certify that:

- To the best of my knowledge all the information contained in this Report and any attachments is true and complete.
- Measuring Up, 2010 Legacies Now and the Province of BC were given appropriate recognition as a funding partner as per the Guidelines provided in the Contribution Agreement.
- I have submitted the Final Report in accordance to the approved deadline.

Authorized Representative:

Name (please print): Lori Pilon

Position: CAO

Signature: 

Date: December 15, 2008

Mail completed AND signed Final Reports to:

Measuring Up Fund
2010 Legacies Now
400 - 1095 West Pender
Vancouver, British Columbia V6E 2M6
Phone: 778-327-5153

Measuring Up was created by 2010 Legacies Now in partnership with the Vancouver Agreement, the Province of BC and over 80 disability organizations throughout the province. Measuring Up helps BC communities assess and improve how accessible and inclusive they are for people with disabilities.

“Leading by Example”
Village of Pemberton
December 11th, 2008

PROJECT BACKGROUND

The “Leading By Example” project was a continuation of the momentum begun with the completion of an *Age-Friendly Community Plan* in December of 2007. The purpose of the *Age-Friendly Community Plan* was to identify issues and actions that will lead to a more age-friendly environment in Pemberton and Mount Currie. The assessment was based on the World Health Organization’s definition of age-friendliness, which places emphasis on accessibility and inclusion and is an excellent fit with the Measuring Up framework.

For the *Age-Friendly Community Plan*, focus groups were held with seniors and service providers and results were analyzed and presented to the joint Village of Pemberton/Mount Currie Winds of Change committee for input and discussion. An environmental scan was completed to identify projected needs and potential gaps in services. A summary report was compiled and an information brochure developed to help local businesses and residents identify the ways in which they can contribute to making our community more inclusive and accessible to seniors.

Improvements to the accessibility of Municipal Hall was specifically identified as a priority in the *Age-Friendly Community Plan*. The front entry stairs were considered dangerous even by those without mobility challenges, and the parking, entry approach and customer service area in general had much room for improvement with respect to accessibility. The Village realized that in order to promote accessibility improvements to our local business operators, we must first present a good example of accessibility ourselves.

PROJECT PROGRESSION

At their February 19th, 2008 Council meeting No. 1198, Village of Pemberton Council approved the following resolution:

THAT the Village of Pemberton actively participate, support, promote and work to implement the *Measuring Up* guide and process to assess and advance the accessibility and inclusion of people with disabilities in the Pemberton area;

AND THAT to support this initiative, the Village of Pemberton also resolves to take up the 10x10 Challenge to increase employment for persons with disabilities by 10% by the year 2010.

Improvements to the Municipal Hall front entry were identified as effective preliminary actions to promote awareness and advance accessibility. Identified actions included:

- Improve the parking lot, adding a dedicated accessible stall;
- Improve the front entry approach, removing uneven concrete and a dangerous step-down;
- Adding walkway lighting for visibility;
- Replace the front stairs with a more accessible stair/ramp combination;
- Install an automatic door;
- Provide waiting area seating;
- Modify the customer service area counter to include a lower section;
- Landscape around the improved entry, incorporating an outdoor rest area with benches and ground surfaces suitable for wheelchairs. Draw attention to and celebrate the accessibility improvements by inviting the community to help us plant a new garden focusing on colour, scent and texture for everyone to enjoy.

The total hardcost for the above work was estimated at \$32,500, with an additional \$19,500 in in-kind donations. The Village was awarded \$15,000 from the 2010 Legacies Now Measuring Up Fund, and combined with the Village's own financial and in-kind contributions, the total project costs exceeded current available resources. Therefore, the priorities under 2008 Measuring Up Funding were focused on outside accessibility improvements: stairs, approach and parking improvements.

CHALLENGES and SOLUTIONS

The original intent of replacing the front stairs with a stair/ramp combination turned out to be a more complicated task than originally thought. Due to the elevation of the front door, a ramp at the proper rise/run of 1":12' would need to be more than 200' long!

We recognized that with our current situation a ramp was simply not feasible, but that there were other options to improving accessibility, such as installing an intercom. The intercom would be placed outside at ground level so that anyone not feeling comfortable with the stairs (seniors, the mobility challenged, parents with strollers, etc) could request to be met outside. There is then the option of escorting the person to the office next door (white building), which does have an accessible ramp. A side approach walkway allowing for flow of access from the main office to the white building is being added for this reason.

The office in the white building is currently unused, but we are working to set it up so that it is capable of performing the same functions as the main reception office (property and utility tax receipting, customer service requests, business licence, building permits and other applications, etc). Similarly, a person wishing to meet with the Mayor or other staff members who have offices in the main building can easily do so in the white building. Therefore, an individual in a wheelchair, a parent with a stroller, an older person or even a person with a temporary disability such as a broken leg will have full access to the services of our municipality without having to attempt to navigate the stairs of our main office.

THE WORK

Due to snow shed and code requirements, the current stair surfaces (open metal grate style) could not be replaced without considerable expense as solid stairs of concrete or other material would require an engineered alteration of the roof. Instead, we are adding a centre railing on the existing stairs, replacing the side handrails with a sturdier version and marking the stairs with a colour change. The outside porch at the top of the stairs is being widened to alleviate the fear of falling backwards when opening the door. The tension on the front door has been adjusted so that there is minimal resistance.

Due to staffing and other circumstances, such as the availability of trades people, as of December 2008 we have not yet been able to complete all of the work on our Measuring Up project. The most major delay came with pulling out and retrofitting the stairs, which our public works department was unable to do in house. We have a qualified company who will be completing the work, however they have not yet been able to do so. Many of the other aspects of the project, such as widening the porch at the top of the stairs, adding a landing at their base, resurfacing the approach and adding a side approach, can not be completed until the stairs have been completed. Still, other aspects of the project such as landscaping are also dependant on the stairs and cement work being in place and will therefore likely take place in spring 2009.

We are moving ahead immediately with installing the lighting and intercom and plan to have the stairs and walkways completed by Christmas.

The following is a summary of the work which has been completed and the work which will be completed. At the time this report is being written, funds for the work not yet completed have been committed to and are not expected to change.

Task	Status
Create plan for Municipal Hall accessibility improvements. Approved by Public Works/Parks Committee.	Complete
Install underground electrical for safety lighting. Landscape irrigation installed at same time.	Complete
Resurface front approach, removing step-down. Install curb on raised pathways for wheelchair safety. Add a larger landing area at base of stairs to permit wheelchair/stroller/scooter maneuverability. Add side approach walkway to allow flow of access to white building office next door.	Spring 2009
Install universal signage on accessible public washroom (white building)	Complete
Adjust door tension so that there is minimal resistance	Complete
Pull out stairs and widen porch at top	December 2008
Retrofit stairs with centre railing and replace side railings.	December 2008
Mark stairs with colour change.	December 2008

Install safety lighting – 7 lighting bollards equipped with light sensor so that they turn on automatically.	December 2008
Install outdoor Intercom for those uncomfortable with the stairs, and easy to read signage. Look for intercom with Braille or raised buttons and volume control.	December 2008
Re-paint the parking lines, including painted accessible parking symbol and install accessible parking space signage	Spring 2009
Set up white building office as necessary so as capable of providing same services as main office.	January 2009
Provide information to staff about welcoming all persons and learning to ask people how they would like to be helped.	January 2009
Create page on municipal website dedicated to accessibility. Link to Measuring Up.	January 2009
Make the Measuring up guide available at the front desk, Pemberton Library, Health Centre, etc.	January 2009
Complete a community assessment based on the Measuring Up framework.	Winds of Change Committee- Winter 2008
Landscape garden/rest area	Spring 2009
Install outdoor bench	Spring 2009
Install plaque acknowledging the contributions of Measuring Up	Spring 2009
Final report and Evaluation submitted to Measuring Up	Complete
Incorporate accessibility next steps in 2009 Strategic Plan	Complete
Repave the uneven front parking lot.	Deferred to 2009
Install an automatic door	Deferred
Modify customer service counter to include a lower section	Deferred

WHERE WE GO FROM HERE

This project was raised our overall awareness of accessibility, which is having an effect on other Village projects and goals. Initiatives which address accessibility have been added in the 2009 Village of Pemberton Strategic Plan, including the following specific goals:

- Explore options and seek funding for universally accessible trail around One Mile Lake Park
- Incorporate age-sensitive trail design in the Village Park Master Plan
- Improve accessibility of the Glen Connector (trail) and provision for winter clearing
- Install additional benches throughout Village

- Have seniors and those with mobility challenges conduct walkability/accessibility study to identify unsafe routes and incorporate into trails and maintenance plan.

Thank you to the 2010 Legacies Now Measuring up Accessibility and Inclusion Fund for providing the Village of Pemberton with the tools and assistance to build an accessible and inclusive community; one where barriers are reduced and all individuals can enjoy increased opportunities for participation in community life.

“Leading by Example”

List of Winds of Change Steering Committee Members

NOTE: The Village of Pemberton and Lil'wat Nation have an existing *Winds of Change Steering Committee* (WOCSC). The mandate of this Committee is to ensure the ongoing implementation of the “Winds of Change: A Healing Vision” report, dated November 2004. While Winds of Change was formed initially in response to the reduction of drug & alcohol abuse, the Final Report concluded that there was no “quick fix”, but rather than a multi-directional holistic community approach, organized under four main categories, was necessary. These four categories include: Promoting Healthy Lifestyle Choices; Increasing Awareness; Improving Services; and Community Leadership & Responsibility. The Final Report and the Winds of Change Committee recognize that community capacity building involves the identification of key community assets and the development of networks and partnerships. Healthy communities foster social inclusion and reduce the impacts of isolation that may result from cultural, social, or economic factors.

The most recent focus of the Joint Winds of Change Committee has been the completion of an Age-Friendly Community Plan. Measuring Up is a logical next step for the Winds of Change Committee in the focus on improving accessibility and inclusion for all members of our community.

As per the terms of reference, the WOCSC consists of fourteen (14) voting members nominated and representative of the following organizations:

- i. Two (2) representative from the Village of Pemberton;
- ii. Two (2) representative from the Mount Currie Band;
- iii. Two (2) representative from the Squamish Lillooet Regional District;
- iv. Two (2) representative from Vancouver Coastal Health Authority; (amended, February 6, 2007)
- v. One (1) representative from the R.C.M.P.;
- vi. One (1) representative from Sea to Sky Community Services;
- vii. One (1) representative of Mount Currie Health Care Centre;
- viii. One (1) representative of the Stl'atl'imx Tribal Police;
- ix. One (1) representative of the Youth Advisory Council
- x. One (1) representative of the Community at Large nominated jointly by the Village of Pemberton and Mount Currie Band.