

Penticton & District Community Resources Society

330 Ellis Street
Penticton, B.C. V2A 4L7
Phone: (250) 492-5814
Fax: (250) 492-7572

After School Program
492-4616

Alternate School Programs
492-5814

Child Care Resource & Referral
Program 492-2926

Hand In Hand Infant/Toddler
Centre 492-3803

handyDART Service
492-5814

Food Security Initiatives
492-5814

Integrated Family Development
Program 492-5814

Interior Region Fetal Alcohol
Spectrum Disorder Initiative
492-5814
- FASD/CCY Key (Support) Worker
492-2303

Little Triumphs Early
Childhood Centre
493-4244

Parenting After Separation
492-5814

Penticton Family Outreach
492-5814

Penticton Paper Shuffle
492-1019

Residential Services
482-5814

Sexual Abuse Treatment
Program 492-5814

Supported Child Development
Program 492-5864

Tuc El Nuit Preschool
498-3415

The Club
492-2320



Charitable Tax # 11909 0736 RR0001

RECEIVED

JUN 26 2008

June 24, 2008

Ms. Rebekah Mahaffey
Coordinator, Measuring Up
2010 Legacies Now
400 – 1095 West Pender Street
Vancouver, B.C.
V6E 2M6

Dear Rebekah,

I am please to provide you with a copy of the recently completed report from the work of the Penticton Measuring Up Accessibility & Inclusion project. The work represents several months of community consultation with citizens of our community and offers their stories and experiences, and the recommendations which arose from the survey, dialogue from forums and public meetings. These recommendations provide an opportunity to enhance the inclusion and accessibility of our wonderful community. Copies of the report have also been provided to Mayor, Council and the City Administrator for their review and action.

The final financial accounting is also enclosed with copies of media articles for your files. We were able to proceed with implementation of a recommendation through enhancement of the existing web-based Community Services Directory with information regarding wheelchair accessibility in our community.

Thank you for your support with our project. I hope you find the report as interesting as we have.

Best regards,

Kim Lyster
Executive Director



Measuring Up Fund) FINAL REPORT

Section One - General

- Community Name: PENTICTON, BC
- Primary contact information:

Name:	<u>KIM Lyster</u>	Organization:	<u>PDCRS</u>
Title:	<u>EXECUTIVE DIRECTOR</u>	Email:	<u>KPLYST@VUP.NEBC</u>
Phone:	<u>250 492 5814</u>	Fax:	<u>250 492 7572</u>
Address:	<u>330 ELMS STR. PENTICTON</u>	Postal Code:	<u>V2A 4L7</u>

- Attach a final summary of your initiative. Please include specific details about activities undertaken as a result of receiving a Measuring Up grant. (3-pages maximum)
- Attach a list of the members of your Measuring Up Committee.
- Did you hire people to help complete this initiative?

Yes (please complete this section) No (please skip to Question 6)

How many people were hired? 1

Did any of the people hired have a disability?

Yes No

Was money from the Measuring Up grant used to pay the people you hired?

Yes No

- Attach copies of any media coverage related to your initiative.

Attached

Section Two - Financial Information

Please provide final budget information for your initiative in the format below:

Expenditures	AMOUNT	IN-KIND RESOURCES		MEASURING UP FUND
		Amount	Source	Amount
CONSULTANT FEE	15,986.75			15,986.25
PRINTING	400.00	400.00	Chamber of Commerce	
MEETING ROOMS	400.00	400.00	Advisory Cte	
ADMINISTRATION	2,000.00			2,000.00
EDITING	400.00	400.00	Advisory Cte	
WEBSITE ENHANCEMENT	2013.75			2013.75
Totals:	21200.00	1200.00		20,000.00

Section Three - Measuring Up Guide

- 1) Attach a summary of any comments, thoughts, or suggestions you have for changes to the Measuring Up Guide. Please be specific. (1-page maximum)
- 2) Did you develop additional tools to supplement your use of the Measuring Up Guide?

Yes (please complete this section)

No (please skip to Section Four)

Attach copies of these tools along with comments about why and how these tools were developed. (1-page maximum)

SURVEY IN REPORT

Section Four - Other Information

Attach any other information, stories or comments you would like to include that reflect on your initiative.

Report is comprehensive overview of our work.

Section Five - Report Declaration

I certify that:

- To the best of my knowledge all the information contained in this Report and any attachments is true and complete.
- Measuring Up, 2010 Legacies Now and the Province of BC were given appropriate recognition as a funding partner as per the Guidelines provided in the Contribution Agreement.
- I have submitted the Final Report in accordance to the approved deadline.

Authorized Representative:

Name (please print): KIM Lyster

Position: E.D.

Signature: K Lyster

Date: June 17/08

Mail completed AND signed Final Reports to:

Measuring Up Fund
2010 Legacies Now
400 - 1095 West Pender
Vancouver, British Columbia V6E 2M6
Phone: 778-327-5123

Measuring Up was created by 2010 Legacies Now in partnership with the Vancouver Agreement, the Province of BC and over 80 disability organizations throughout the province. Measuring Up helps BC communities assess and improve how accessible and inclusive they are for people with disabilities.

News

City's accessibility going under the microscope

STEVE KIDD

Western News Staff

Being able to participate in community life is something most people take for granted. But for many people, it's just not possible, due to physical, mental or other challenges.

Over the next couple of months, the Penticton and District Community Resources Society is conducting a study addressing issues of accessibility inclusion in the city.

An accessibility study isn't as simple as counting the number of wheelchair ramps in the city or whether a building is handicapped accessible. Rather, the final report will be as much about social issues as physical ones, according to Kim Lyster, executive director of the society.

"It's bigger than that. Inclusion and accessibility isn't just about the built environment," said Lyster. "It's about whether or not you

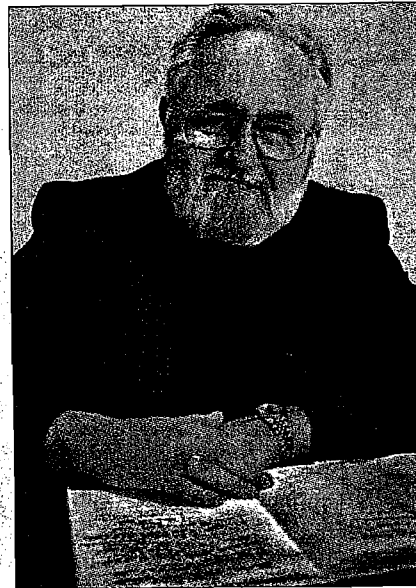
feel, as a citizen, that you belong here."

The study will focus on accessible and inclusive services, things that assist people with disabilities to become participants in the life of the community, according to Dr. Allan Markin, who's been engaged to conduct the study.

"A person has to be able to participate in society on several levels to be a full-fledged citizen: socially, economically, culturally," he said. "The moment you prevent people from participating in any one of those things the more disenfranchised they become."

Markin will be looking at four areas in particular — support services, access to information, economic participation and community participation — trying to answer the question of whether the social environment in the community is welcoming for people with disabilities to participate fully in the social, recreational and cultural arenas.

"It doesn't take long to lose your franchise in a community," he said. "They live in isolation and either cease to be, or never have been, participants in the community."



Steve Kidd/Western News

ALLAN MARKIN is conducting a study on the Penticton's accessibility for the disabled.

To reach his and the society's goals, the study will include an asset inventory, reviewing what services and opportunities are available and how the community responds to people with disabilities both from social and economic standpoints, as well as the physical.

"I think the city has been as proactive as it can be about issues of physical accessibility," said Lyster. "But there are subtler things, like exploring whether a person with a disability feels welcome when they enter a restaurant."

Markin sees the study as more of an opinion survey than just a statistical analysis of the situation. To that end, he's interviewing not only the groups providing services, but the client groups as well.

"It's an opinion survey, not a statistical analysis. In order for an opinion survey to have legs, I have to talk to a lot of people," he said. "The more people who are saying the same thing to me gives more credibility to that particular observation."

In April, he'll be taking his preliminary results to a couple of public meetings where he expects to gathering input from the general public as well.

"I want the community to feel very much a part of the study and, in doing so become part of the plan to address the issues that may arise," Markin said. "In many ways, this is an awareness issue as well."

When completed, the final report will contain a comprehensive inventory of the assets available in the community, an analysis of the gaps where improvements can be made, a list of recommendations and a proposed action plan for moving forward.

"We need to get past dialogue to ask what are we going to do about it," Markin said. "It doesn't get us very far if we don't take that next step."

First, he added, we'll make the community more aware and the point it in the direction of addressing some of the more pressing issues.